

PATLIB 2006

Authors:

Ms Agnieszka Górak-Marecik

Patent Information Centre

University of Science and Technology AGH, Cracow

Ms Grażyna Stefańska

Patent Information Centre

Kielce University of Technology

Title: New ideas for PATLIB services

New services offered by two PATLIB Centres located at University of Science and Technology AGH in Cracow and at Kielce University of Technology are presented. However both acting within the identical organizational structures, they developed in 2005 their own but different services addressed to various groups of customers. Cracow PATLIB Centre by combining (on-line access) bibliographic data of works elaborated by local university scientists and patent literature attracted great number of customers from the community. New Polish regulations for ranking of the research workers in force since 2005 seemed to be an excellent opportunity to develop and offer said service for them. Kielce PATLIB Centre found their chance offering their on-line services also for SMEs. Said service may be considered as a live e-learning. During phone conversation and using the Internet, a customer is led and instructed by a PATLIB Centre employee how to get the information he/she requires. Both Centres have been noted considerably increasing number of customers that may be means for measuring their success.